

TeleMessage

TeleMessage is an Israeli software company based in Petah Tikva, Israel. Founded in 1999 by Guy Levit and Gil Shapira, it provides enterprise messaging, mobile communications archiving and high-volume text messaging services.^[1]

TeleMessage suspended their worldwide services in May 2025 due to a significant cybersecurity incident. Hackers claimed to have breached the company's internal systems, which led to Telemessage halting all services to investigate and contain the incident.^[2]

History

TeleMessage was founded in 1999 in Tel Aviv, Israel raising more than 10 million dollars in its first 2 series of investment rounds.^[3] After being acquired by Messaging International plc in August 2005, it then went public and was traded on the London Stock Exchange AIM section under the *Messaging International* name.^[4]


It received conditional funding of up to US\$900,000 for a joint research and development project for "Secure Rich Communication Services Messaging" in 2015. The funding was provided by the Israel-US Binational Industrial Research and Development Foundation.^[5]

In 2004, Canadian mobile network operator Rogers Wireless selected TeleMessage SMS to Landline solution, powered by ScanSoft RealSpeak, for its TXT 2 Landline service.^[6] American wireless network operator Verizon Wireless started using TeleMessage's SMS service to convert typed text messages into audio messages that play to a recipient's landline phone, launching this service in June 2006.^[7] Rogers Communications and the American telco Sprint Nextel were amongst others to launch the mail plugin.^[8] In 2013, five years after Comverse launched the TeleMessage PC2Mobile with a Tier-1 European operator, Sprint started selling the TeleMessage offering to allow doctors and clinicians to send HIPAA-compliant texts.^[9] Delisted from the British stock exchange and privatized in 2017, it joined the G-Cloud public procurement framework and a financial compliance partner program managed by Verint Systems in the following years.^[10]

In 2019, it along with Boku Identity and Deep Labs joined NICE Actimize's X-Sight Marketplace.^[11] In February 2020, Proofpoint, a Sunnyvale based enterprise security company partnered with TeleMessage to use their Mobile Archiver service for capturing text, voice and WhatsApp messages.^[12] The company is also working with Microsoft in protecting and governing data that is arriving from other Microsoft 365 services.^[13]

On February 20, 2024, the firm was acquired by Smarsh.^[14] Telemessage's main industry competitor is Symphony Communication.

TeleMessage

Company type	Private
Industry	<u>Software</u>
Founded	1999
Founder	Guy Levit Gil Shapira
Headquarters	<u>Israel</u>
Key people	Guy Levit (CEO) Horacio Furman (Chairman)
Products	<u>Messaging</u>
Revenue	\$6.1 million (2016) <u>USD</u>
Owner	Independent (1999–2005) Messaging International plc (2005–24) <u>Smarsh</u> (2024–present)
Number of employees	55
Website	<u>www.telemessage.com</u> (<u>https://www.telemessage.com/</u> 

In May 2025, TeleMessage gained media attention after it was revealed that Mike Waltz, former U.S. National Security Advisor, was using a modified version of open source software Signal called "TM SGNL", created by TeleMessage to archive messages securely. Use predates the 2024 government; a federal contract starting in February 2023 has been found for 'TeleMessage mobile electronic message archiving'.^{[15][16]} It was later reported that TeleMessage had been hacked, and that chat logs archived by TeleMessage's modified Signal application are not end-to-end encrypted, either in transit to their archival storage location or once at rest.^[17]

Products

- **Mobile Archiver** - addresses mobile phone text and call archiving for compliance, regulatory and eDiscovery response requirements. It reduces risk across a variety of industries, capturing mobile content from BYOD and corporate phones; Enabling the captures and archive of: SMS, MMS, Voice calls, as well as WhatsApp and WeChat chats and calls.^{[18][19][20]}
- **Secure Enterprise Messaging** - enables secure enterprise chat for co-workers by using user-friendly mobile apps and a range of APIs that connect to any operational IT system.
- **Mass Messaging** - provides tools to deliver multi and omnichannel bulk messaging across: SMS, MMS, Voice calls, Faxes, Email, and Mobile Apps.

Patents

- Mobile station (MS) message selection identification system^[21]
- Controller for use with communications systems for converting a voice message to a text message^[22]

Awards

2020, Best Regtech Solution by Finovate Awards.^[23]

See also

- Comparison of instant messaging clients
- Internet privacy
- Secure instant messaging



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External links

- [Official website \(https://www.telemessage.com/\)](https://www.telemessage.com/) 
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